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2014-43-C  
Form 555



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February 1, 2018

**Via Electronic Filing**

The Hon. Jocelyn Boyd  
Chief Clerk and Administrator  
SC Public Service Commission  
Post Office Drawer 11649  
Columbia, SC 29211

RE: TracFone Wireless Inc./ SafeLink Wireless Inc.  
Our File: 34395/01500  
Docket No.: 2009-144-C

Dear Ms. Boyd:

Enclosed for filing in the above referenced docket is

- The ETC Quarterly Report on behalf of SafeLink Wireless that Joint Proposal attached to that Order; and
- A copy of the FCC Form 555 report for Tracfone Wireless, Inc. d/b/a SafeLink Wireless, Inc.

If you have any questions or concerns regarding these matters, please do not hesitate to contact me.

Very truly yours,

Jeremy C. Hodges

Enclosures

Via Electronic Filing  
February 1, 2018  
Page 2

cc: C. Lessie Hammonds, ORS (via e-mail / .pdf)



**South Carolina  
Lifeline Subscribers By County  
For the Quarter Ending 12/31/17**

TOTAL LIFELINE SUBSCRIBERS AS OF 12/31/17			44,227
Abbeville County	281	Greenwood County	759
Aiken County	1,772	Hampton County	427
Allendale County	332	Horry County	1,962
Anderson County	1,980	Jasper County	227
Bamberg County	543	Kershaw County	555
Barnwell County	382	Lancaster County	1,343
Beaufort County	717	Laurens County	771
Berkeley County	1,030	Lee County	282
Calhoun County	278	Lexington County	1,574
Charleston County	1,865	Marion County	635
Cherokee County	382	Marlboro County	984
Chester County	818	McCormick County	215
Chesterfield County	1,059	Newberry County	484
Clarendon County	714	Oconee County	437
Colleton County	512	Orangeburg County	3,182
Darlington County	857	Pickens County	577
Dillon County	607	Richland County	2,707
Dorchester County	631	Saluda County	231
Edgefield County	284	Spartanburg County	1,809
Fairfield County	361	Sumter County	1,325
Florence County	2,538	Union County	421
Georgetown County	644	Williamsburg County	1,059
Greenville County	2,383	York County	1,291

**South Carolina  
Customer By Program Report  
For the Month Ending 12/31/17**

Total number of SC Lifeline customers as of 12/31/17		<b>44,227</b>
<b>Qualifiable Programs:</b>		
1	Food Stamps (SNAP)	26,177
2	Medicaid	19,380
3	Supplemental Security Income (SSI)	2,009
4	Section 8	363
5	Veterans Pension	66
<b>*TOTAL:</b>		<b>47,995</b>

\* Customers may select multiple programs in order to qualify for the Lifeline program.

**South Carolina**  
**January 2018 Lifeline Subscribers**  
**Annual Recertification By County**

TOTAL LIFELINE SUBSCRIBERS ENROLLED AT 1/31/2017:				52,872
2016 ANNUAL RECERTIFICATION	EXCLUDED*	PASSED	FAILED	DE-ENROLLED (During the year)
<b>TOTALS:</b>	<b>8,376</b>	<b>14,000</b>	<b>2,445</b>	<b>28,051</b>
Abbeville	66	92	14	180
Aiken	259	617	129	1,093
Allendale	58	78	16	212
Anderson	694	647	110	1,639
Bamberg	75	97	25	294
Barnwell	58	122	26	177
Beaufort	101	271	47	358
Berkeley	161	482	71	642
Calhoun	38	48	12	131
Charleston	379	612	110	1,825
Cherokee	45	161	36	241
Chester	175	232	40	549
Chesterfield	185	389	60	473
Clarendon	144	254	37	420
Colleton	76	168	24	349
Darlington	187	223	32	617
Dillon	100	92	16	433
Dorchester	122	245	37	410
Edgefield	69	97	25	188
Fairfield	45	85	8	161
Florence	451	707	121	1,311
Georgetown	97	242	34	252
Greenville	601	818	126	2,058
Greenwood	159	266	61	581
Hampton	45	192	47	232
Horry	344	722	163	1,070
Jasper	31	87	24	217
Kershaw	100	152	15	268
Lancaster	243	408	79	769
Laurens	151	288	58	605
Lee	33	88	25	171
Lexington	318	504	65	969
Marion	123	176	33	414
Marlboro	215	382	73	574
McCormick	40	64	8	82
Newberry	68	112	15	290
Oconee	46	161	30	238
Orangeburg	405	492	93	1,662
Pickens	129	212	29	377
Richland	581	696	142	1,828
Saluda	50	73	12	176
Spartanburg	289	614	109	1,080
Sumter	273	441	63	924
Union	87	139	25	299
Williamsburg	190	410	43	344
York	270	542	77	868

\* Jan-Dec 2016 newly enrolled customers not required to recertify by 12/31/16

<b>South Carolina</b> <b>December 2017 Lifeline Subscribers</b> <b>Annual Recertification By County</b>				
<b>TOTAL LIFELINE SUBSCRIBERS ENROLLED AT 12/31/2016:</b>				<b>55,219</b>
2016 ANNUAL RECERTIFICATION	EXCLUDED*	PASSED	FAILED	DE-ENROLLED (During the year)
<b>TOTALS:</b>	<b>8,514</b>	<b>14,896</b>	<b>2,602</b>	<b>29,207</b>
Abbeville	64	99	14	164
Aiken	266	651	136	1,156
Allendale	52	87	17	228
Anderson	757	699	122	1,879
Bamberg	69	103	28	300
Barnwell	54	133	27	183
Beaufort	95	287	50	365
Berkeley	156	512	75	666
Calhoun	36	49	12	134
Charleston	404	664	117	1,961
Cherokee	43	177	38	254
Chester	183	245	44	575
Chesterfield	181	409	66	475
Clarendon	137	270	40	392
Colleton	82	179	28	323
Darlington	186	234	34	637
Dillon	83	96	17	399
Dorchester	118	265	41	416
Edgefield	74	108	27	192
Fairfield	44	87	11	144
Florence	469	738	127	1,374
Georgetown	90	250	35	273
Greenville	621	870	139	2,211
Greenwood	153	281	63	548
Hampton	45	200	48	232
Horry	318	769	167	1,118
Jasper	30	105	25	178
Kershaw	99	157	15	284
Lancaster	239	433	81	843
Laurens	135	313	60	583
Lee	40	89	28	182
Lexington	327	536	70	1,023
Marion	134	188	36	403
Marlboro	227	400	78	589
McCormick	46	67	9	82
Newberry	68	119	15	325
Oconee	50	169	31	255
Orangeburg	406	517	98	1,661
Pickens	135	221	34	412
Richland	618	746	151	1,962
Saluda	45	79	13	171
Spartanburg	300	667	115	1,088
Sumter	266	466	68	974
Union	86	151	25	335
Williamsburg	193	426	48	368
York	290	585	79	890

\* Jan-Dec 2016 newly enrolled customers not required to recertify by 12/31/16

<b>South Carolina</b> <b>November 2017 Lifeline Subscribers</b> <b>Annual Recertification By County</b>				
TOTAL LIFELINE SUBSCRIBERS ENROLLED AT 11/30/2016:				61,252
2016 ANNUAL RECERTIFICATION	EXCLUDED*	PASSED	FAILED	DE-ENROLLED (During the year)
<b>TOTALS:</b>	<b>8,347</b>	<b>15,502</b>	<b>7,896</b>	<b>29,507</b>
Abbeville	53	101	43	152
Aiken	251	682	465	1,217
Allendale	51	88	57	253
Anderson	789	730	335	2,038
Bamberg	69	104	100	304
Barnwell	52	138	97	184
Beaufort	83	300	202	383
Berkeley	156	537	250	687
Calhoun	36	57	28	131
Charleston	391	685	414	1,924
Cherokee	44	181	108	275
Chester	184	258	123	588
Chesterfield	180	424	167	462
Clarendon	124	281	120	389
Colleton	64	183	67	284
Darlington	173	245	131	586
Dillon	74	100	66	371
Dorchester	112	275	121	453
Edgefield	75	111	66	169
Fairfield	33	91	29	140
Florence	459	755	398	1,403
Georgetown	100	264	101	275
Greenville	617	903	435	2,196
Greenwood	125	297	136	516
Hampton	33	217	170	229
Horry	319	795	474	1,162
Jasper	37	116	92	168
Kershaw	96	167	70	296
Lancaster	236	446	219	830
Laurens	147	331	174	583
Lee	37	93	61	186
Lexington	328	559	205	1,056
Marion	117	191	74	352
Marlboro	215	415	227	600
McCormick	38	69	33	83
Newberry	68	121	46	339
Oconee	52	185	87	268
Orangeburg	390	538	317	1,596
Pickens	139	232	99	446
Richland	636	778	481	1,913
Saluda	47	84	33	160
Spartanburg	293	693	321	1,143
Sumter	261	487	184	983
Union	86	159	100	346
Williamsburg	191	433	159	413
York	286	603	211	975

\* Jan-Dec 2016 newly enrolled customers not required to recertify by 12/31/16

**South Carolina**  
**January 2018 Lifeline Subscribers**  
**Annual Recertification By County**

TOTAL LIFELINE SUBSCRIBERS ENROLLED AT 1/31/2017:				52,872
2016 ANNUAL RECERTIFICATION	EXCLUDED*	PASSED	FAILED	DE-ENROLLED (During the year)
<b>TOTALS:</b>	<b>23,504</b>	<b>0</b>	<b>0</b>	<b>29,368</b>
Abbeville	162	0	0	190
Aiken	928	0	0	1,170
Allendale	146	0	0	218
Anderson	1,385	0	0	1,705
Bamberg	181	0	0	310
Barnwell	189	0	0	194
Beaufort	388	0	0	389
Berkeley	683	0	0	673
Calhoun	91	0	0	138
Charleston	1,040	0	0	1,886
Cherokee	221	0	0	262
Chester	421	0	0	575
Chesterfield	601	0	0	506
Clarendon	417	0	0	438
Colleton	256	0	0	361
Darlington	428	0	0	631
Dillon	198	0	0	443
Dorchester	384	0	0	430
Edgefield	179	0	0	200
Fairfield	132	0	0	167
Florence	1,220	0	0	1,370
Georgetown	351	0	0	274
Greenville	1,479	0	0	2,124
Greenwood	452	0	0	615
Hampton	260	0	0	256
Horry	1,143	0	0	1,156
Jasper	131	0	0	228
Kershaw	265	0	0	270
Lancaster	680	0	0	819
Laurens	469	0	0	633
Lee	133	0	0	184
Lexington	856	0	0	1,000
Marion	319	0	0	427
Marlboro	622	0	0	622
McCormick	108	0	0	86
Newberry	188	0	0	297
Oconee	223	0	0	252
Orangeburg	946	0	0	1,706
Pickens	354	0	0	393
Richland	1,344	0	0	1,903
Saluda	131	0	0	180
Spartanburg	947	0	0	1,145
Sumter	745	0	0	956
Union	232	0	0	318
Williamsburg	628	0	0	359
York	848	0	0	909

\* Customers with anniversary dates between Jan-Jun 2017 are not required to recertify until 2018.

**Annual Lifeline Eligible Telecommunications Carrier Certification Form** All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

**IMPORTANT: PLEASE READ INSTRUCTIONS FIRST**

**Deadline: January 31<sup>st</sup> (Annually)**

249012		143030103
Study Area Code (SAC)		Service Provider Identification Number (SPIN)
<i>(An Eligible Telecommunications Carrier (ETC) must provide a certification form for each SAC through which it provides Lifeline service).</i>		
2017	SC	TracFone Wireless Inc
Recertification Year	State	ETC Name
SafeLink Wireless		TracFone Wireless Inc
DBA, Marketing, or Other Branding Name		Holding Company Name
<i>(If same as ETC name, list "N/A" Do <u>not</u> leave blank)</i>		<i>(If same as ETC name, list "N/A" Do not leave blank)</i>

**Does the reporting company have affiliated ETCs?**

Yes ☒

No ☐

*Provide a list of all ETCs that are affiliated with the reporting ETC, using page 4 and additional sheets if necessary. Affiliation shall be determined in accordance with Section 3(2) of the Communications Act. That Section defines "affiliate" as "a person that (directly or indirectly) owns or controls, is owned or controlled by, or is under common ownership or control with, another person." 47 U.S.C. § 153(2) See also 47 C.F.R. § 76.1200.*

Affiliated ETC's SAC	Affiliated ETC's Name

**ETCs Subject to the Non-Usage Requirements**

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes ☒

No ☐

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

P	Q
Month	Subscribers De-Enrolled for Non-Usage
January	1942
February	2124
March	2165
April	2093
May	1454
June	2039
July	2211
August	2095
September	2123
October	2067
November	2004
December	1943
Total Subscribers	24260

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

**Initial Certification** *All ETCs must complete this section*

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

Initial JR

## Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

Initial JR

## Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
A.	0	0	0	0	0	0	4742	4346	3800	4010	3580	3589	24067
B.	0	0	0	0	0	0	840	611	544	502	564	488	3549
C.	0	0	0	0	0	0	3902	3735	3256	3508	3016	3101	20518

## Recertification Methods

### State of federal database

- D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
D.	0	0	0	0	0	0	357	417	379	345	362	478	2338

- E. Name of the data source(s) used to verify consumer eligibility:

MEDICAID

### ETC Direct Contact

- F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
F.	0	0	0	0	0	0	3545	3318	2877	3163	2654	2623	18180

- G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
G.	0	0	0	0	0	0	1650	1919	1714	1658	1379	1331	9651

## H. Subscribers who recertified through ETC direct outreach attempt

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
H.	0	0	0	0	0	0	1895	1399	1163	1505	1275	1292	8529

## Third Party

## I. Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
I.	0	0	0	0	0	0	0	0	0	0	0	0	0

## J. Name of third party administrator used to verify subscriber eligibility:

\_\_\_\_\_

## K. Subscribers de-enrolled as a result of a third party recertification attempt

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
K.	0	0	0	0	0	0	0	0	0	0	0	0	0

## L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year Total
L.	0	0	0	0	0	0	0	0	0	0	0	0	0

## Certification:

## Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JR

**Recertification Method: ETC**

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial JR

**Recertification Method: Third Party**

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

Initial \_\_\_\_\_

**No Subscribers**

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial \_\_\_\_\_

$M = (G+K)$	$N = (D+F+I)$	$O = M/N*100$
Total number of subscribers de-enrolled as a result of recertification	Total number of subscribers ETC is responsible for recertifying	Percent of subscribers due for recertification who were de-enrolled
9651	20518	47.04%

**Signature Block**

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Javier Rosado - Sr. Officer, Alternativ

Signature of Officer

jrosado@tracfone.com

Email Address of Officer

Janet Morejon

Person Completing This Certification Form

Javier Rosado - Sr. Officer, Alter

Printed Name and Title of Officer

Jan 31, 2018

Date

305-715-6522

Contact Phone Number

[illegible]

**BEFORE THE  
SOUTH CAROLINA PUBLIC SERVICE COMMISSION**

**IN RE:**

**Docket No. 2009-144-C**

**Application of TracFone Wireless, Incorporated for Designation as an Eligible Telecommunications Carrier in The State of South Carolina for the Limited Purpose of Offering Lifeline And Link Up Service to Qualified Households**

# CERTIFICATE OF SERVICE

I hereby certify that on February 1, 2017, I served one copy of the following:

- ETC Quarterly Report on behalf of SafeLink Wireless; and
- Copy of the FCC Form 555 report for Tracfone Wireless, Inc. d/b/a SafeLink Wireless, Inc.

by electronic mail to the following individuals:

**Lessie Hammonds**  
lhammon@regstaff.sc.gov  
Office of Regulatory Staff  
Post Office Box 11263  
Columbia, SC 29211

s/ Jeremy C. Hodges

Columbia, South Carolina  
February 1, 2018